



Sony NWZ-E473 Audio Jack Replacement

Shows user how to replace the audio jack if no sound is emitting from the device and the volume controls are working.

Written By: Chaz



INTRODUCTION

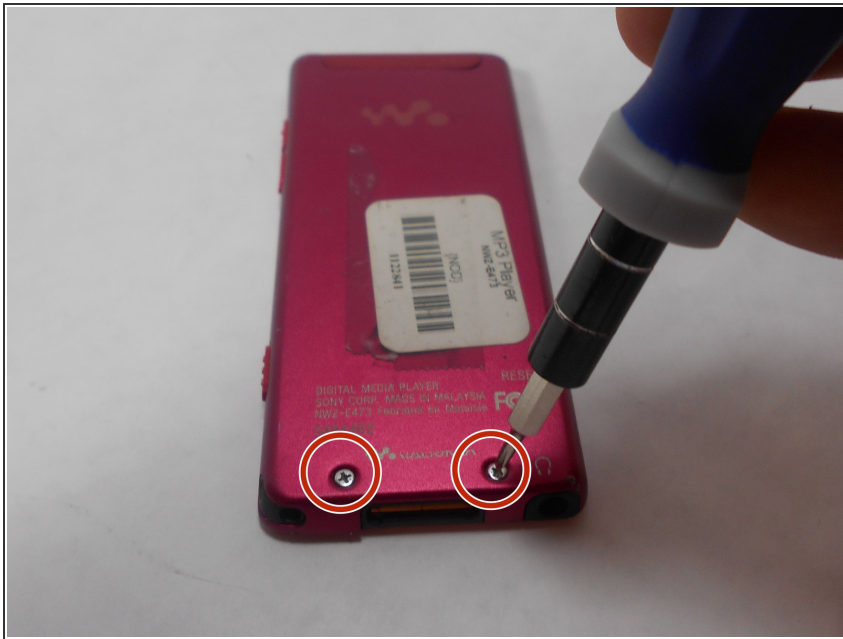
When completing this guide, do not damage the processor or motherboard.



TOOLS:

- [Phillips #00 Screwdriver](#) (1)
 - [iFixit Opening Tools](#) (1)
 - [Spudger](#) (1)
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Step 1 — Initial screw removal



- Unscrew two 5 mm Phillips #00 screws using a Phillips #00 screwdriver located on the bottom of the back of the device.

Step 2 — Using a prying tool, loosen bottom portion of device.



- Using a plastic opening tool, loosen the bottom portion of device.

Step 3 — Using prying tool, loosen top panel of the device.



- Using a plastic opening tool, loosen the top panel of the device.

Step 4 — Remove screws from portion under top panel of the device.



- Remove two 3 mm Philips #00 screws using a Phillips #00 screwdriver located on the portion under the top panel of the device.

Step 5 — Remove back plate from device.



- Remove back plate from device.

Step 6 — Audio Jack



- Unscrew one 2.5 mm screw using a Phillips #00 screwdriver on bottom right portion of device located near audio jack.

Step 7



- Disconnect the headphone jack connection from the motherboard using any tool to remove black audio piece that needs to be replaced.

To reassemble your device, follow these instructions in reverse order.

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